

GHOST

GROUND HANDLING OPERATIONS SAFETY TEAM

**JUST ✓
CULTURE**

**Ask WHY,
not WHO!**

GHOST promotes the open reporting of safety events and believes a 'Just Culture' is essential in Ground Operations

/// A Just Culture means a culture in which frontline operators or other persons are not punished for actions, omissions or decisions taken by them that are commensurate with their experience and training, but in which gross negligence, wilful violations and destructive acts are not tolerated. **///**