CONSUMER CHALLENGE BOARD (CCB)

TUESDAY 12 NOVEMBER, BA WATERSIDE

Minutes

Present	Apologies	Guests
▪ Jeff Halliwell (JH) – Chair ▪ Isabel Liu (IL) ▪ Trisha McAuley (TMc) ▪ Claire Whyley (CW) ▪ Jayne Scott (JS) ▪ Claudette Williams (CWSec)	▪ David Holden (DH)	N/A

1.   Minutes of the last meeting

CCB approved the minutes from CCB-045 on 21 October 2019

2.   Meetings Update

22 October
- JH met with DfT Heathrow Expansion Team to discuss Choices Research, Surface Access and the HVAC
- JH also met with current aviation minister Paul Maynard wearing his ACL hat, and had a friendly and constructive discussion around Heathrow slots policy.

23 October
- JH met with Freya Whiteman of CAA to discuss publication of the Challenge Log, Version 6 and the CCB concerns around the H7 IBP. The CAA would like to see IBP paying close attention to resilience.
- Agreed that it would be helpful for CAA to attend the CCB 02/12 meeting, to ensure that the IBP report is well oriented to meeting CAA interest areas. It was a friendly and constructive meeting.

O5 November
- JH and IL attended the HAL Executive Committee, Location Compass Centre

3.   Future Meetings Dates and Locations

The following meetings are planned:

- 13 November JH is meeting with Freya Whiteman of the CAA, Location CAA Canary Wharf
- 18 November CCB are meeting with HAL, Location Compass Centre
- 18 November JH is meeting with John Holland-Kaye, Location Compass Centre

Ref	Date	Time	Location
CCB-046	12/11/19	13:00 – 13:30	BA Waterside

- 29 November JH is meeting with CAA at CAA offices
- 29 November JH is meeting with the LACC at the AOC offices
- 02 December CCB are meeting CAA at CAA offices, Canary Wharf
- 16 December CCB are meeting with HAL, Location Compass Centre

4. AOB

- The CCB discussed the presentation from BA on Heathrow Expansion
- The CCB discussed their approach to their meeting with the CAA on 02 December